

# ELECTRICITY REGULATORY AUTHORITY

## ECC REPORT OCT 2008 – MARCH 2009

### Kampala Central Division

NATURE OF COMPLAINTS	NO. OF COMPLAINTS	COMPLAINTS RESOLVED	COMPLAINTS NOT YET RESOLVED.
Erroneous Billing	2	1	1
Delayed Maintenance Service Delivery	4	3	1
Service interruptions.	6	6	0
New Connection	1	1	0
Illegal connection/Trespass	-	-	-
Corruption	-	-	-
Disconnection			
<b>Total No. of Complaints</b>	<b>13</b>	<b>10</b>	<b>2</b>