



# Electricity Regulatory Authority

## Call for Applications

### Makindye Division Electricity Consumer Committee- (ECC)

The Electricity Regulatory Authority (ERA) is the statutory regulator for the electricity sub sector in Uganda.

Electricity Regulatory Authority (ERA) is an independent statutory body established in 2000 in accordance with the Electricity Act 1999 (Cap 145 Laws of Uganda) whose role is to regulate the generation, transmission, distribution, sale, export & import of electrical energy in Uganda. ERA's Secretariat became operational in 2001. The ERA is responsible for licencing electricity undertakings in Uganda. The ERA seeks to balance the needs of electricity service providers with those of electricity consumers. In that regard, the ERA has the responsibility to ensure that service providers earn a reasonable rate of return on their investments that is necessary to provide quality service at affordable prices to the consumers.

One of the key responsibilities of the Regulatory Authority is to ensure that consumers' interests are protected and service standards are upheld by those providing the service. To effectively meet this objective, ERA intends to establish another **Electricity Consumer Committee (ECC)** on a pilot basis in the **Makindye Division - Kampala District** to monitor the performance of the service providers and handle previously unresolved complaints from consumers on the quality of service being provided and other related issues. The Pilot ECCs for Kampala Central (Business District), Nakawa and Walukuba/ Masese Divisions – Jinja are already operational. Members of the ECCs will provide a voluntary service, however the ERA provides the necessary logistics to facilitate their work.

**The ERA is therefore inviting applications for VOLUNTEERS to become members of the Electricity Consumer Committee (ECC) in Makindye Division – Kampala District.**

Interested persons should have the interest of consumers at heart and a desire to work on a **voluntary basis**. If you are aged 28 years old and above; and have the following qualities and attributes, please apply for membership to the ECC:

1. Resident in Makindye Division of Kampala and a customer of Umeme Ltd receiving electricity services.
2. Willing to work on a voluntary basis;
3. Interested in community service;
4. Have no criminal record;
5. Willing to undergo training in the operations of ECCs; and
6. General knowledge of current electricity issues will be an added advantage.

Apply to:

The Chief Executive Officer  
Electricity Regulatory Authority  
Plot 15 Shimoni Road, Nakasero  
P. O. Box 10332  
Kampala  
Email: era@africaonline.co.ug  
Tel: 0414 341852 / 341646 /  
Fax: 0414 341624

\*Clearly mark your envelope “**Makindye Division Electricity Consumer Committee**” and include land/mobile telephone contact numbers. Faxed and e-mailed applications are encouraged.

**\*APPLICATIONS SHOULD BE RECEIVED NOT LATER THAN  
Friday 10<sup>th</sup> October 2008**

